

Additional Service

- Training and Education.
- Home Visits.
- A Home Delivery Service of Continence Products to people in their own home.
- Advice and fitting of suitable Continence Aids and appliances.

Other Organisations:

- **eric** – Education and Resources for Improving Childhood Continence.
Provide information and support for Children and young people with Continence problems.
www.eric.org.uk
Helpline: 08453708008
- **The Bladder & Bowel Foundation:**
Provides information and support for people affected by bladder and bowel problems, They produce a newsletter and have a net-work of support groups around the country.
www.bladderandbowelfoundation.org
Helpline 08453450165
General Enquires: 01536 533255
- **Promocon**
Working as part of Disabled Living to provide advice and information on products that can help manage bladder & bowel problems.
www.promcon.co.uk
Helpline 01616078219

Compliments

Please tell us how you feel about the services we provide.
If you have a compliment, concern or complaint please contact the Customer Services Team at Great Western Hospital on:
Tel: 01793 604031
Email: customer.service@gwh.nhs.uk

Data Protection:

We keep paper and electronic records securely to prevent unauthorised access or misuse.
Wiltshire Integrated Community Health Services are bound by the Data Protection Act 1998 and other information security legislation.

Location: Trowbridge Community Hospital
Review date: September 2014
Next review date: September 2015
Contact telephone: 01225 711323
Leaflet number: PIL No: 0800

The Wiltshire Continence Service

For Children and Young People
Aged 4-25



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If you would like this information in another format i.e. large print or another language please contact the Customer Service Team on (01793)

Background and Aims

The Continence Service aims to promote continence and support effective management of incontinence.

We provide a nurse led, flexible service to meet the continence needs of Children and Young People aged 4-25

Continence problems affect 1 in 12 young people.

3 to 5 percent of children aged between 5 and 17 have day time wetting problems; one third of these will also experience bedwetting.

1 to 3 percent of children experience soiling (faecal incontinence)

Every young person has the right to become continent whenever that is physically possible.

Clinical experience shows that even for children with learning difficulties, becoming toilet trained is an achievable goal.

Our service offers early identification, assessment and management of children and young people's continence problems.

We can help with day time wetting, bowel problems, toilet training difficulties and delay in toilet training.

Advice for persistent night time wetting can be offered following referral from the School Nursing Enuresis Service.

Appointments Outline

All referrals to this service will be made by a health care professional.

This might be a Health Visitor, School Nurse, Community Children's Learning Disabilities Nurse, GP or Paediatrician.

Once a referral is accepted, we will send an appointment for a child or young person to be seen at one of our clinics.

We have clinics in several locations across Wiltshire and endeavour to give appointments at clinics located closest to a person's home address.

Appointments can also be offered at home or school where medical need requires.

The first appointment is for approximately three quarters of an hour. Follow up appointments are generally then 15 mins long, however due to the sensitive nature of the problem we do sometimes find that times can overrun a little.



The Initial Appointment

At the first appointment the Continence Nurse Specialist will carry out a careful assessment to build up a picture of why a child or young person has a problem and what can be done to help.

She will discuss the options for treatment and management of the problem with you and your child.

Treatments are tailored towards toileting readiness and are based on evidence based guidelines.

We liaise with multi-disciplinary health care professionals and other Children's Services to deliver individual care.



