



THE BRADFORD ON AVON & MELKSHAM HEALTH PARTNERSHIP

The Health Centre, Station Approach, Bradford on Avon, Wiltshire, BA15 1DQ

Tel: 01225 866611 Fax: 01225 868493

www.boamhp.co.uk

Waiting Room Music Survey

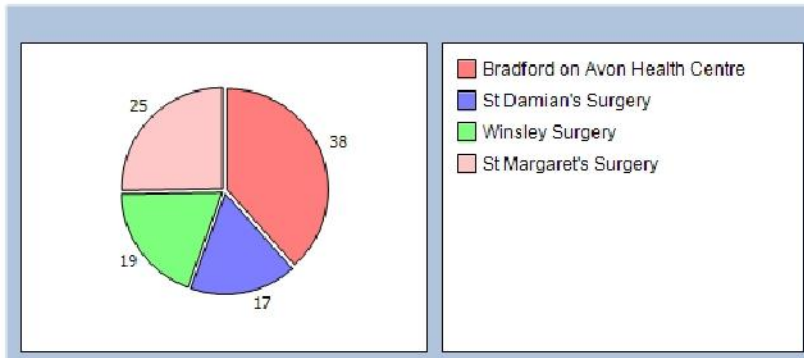
Which of the following Surgeries do you visit the most?

Bradford on Avon Health Centre **38%**

St Damian's Surgery **17%**

Winsley Surgery **19%**

St Margaret's Surgery **25%**

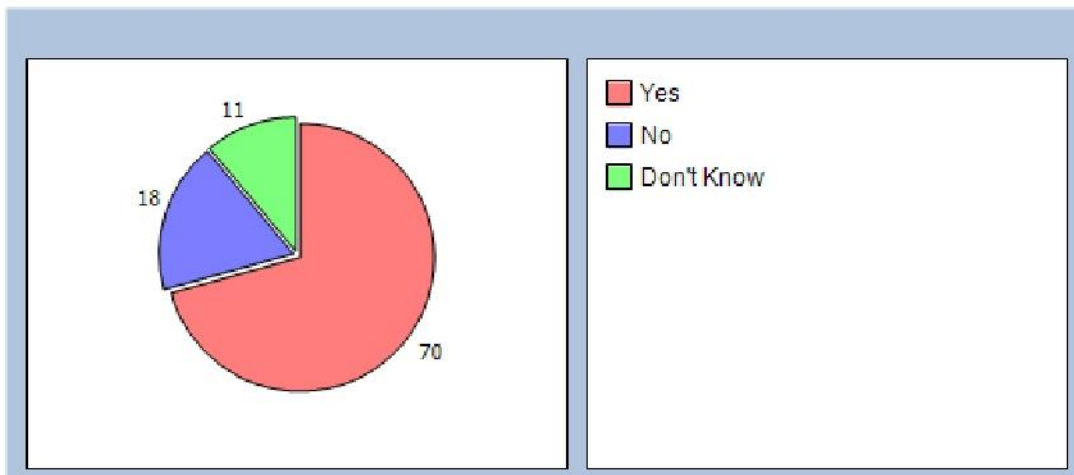


Music is played in the waiting room to protect patient confidentiality, is this important to you?

Yes **70%**

No **18%**

Don't Know **11%**





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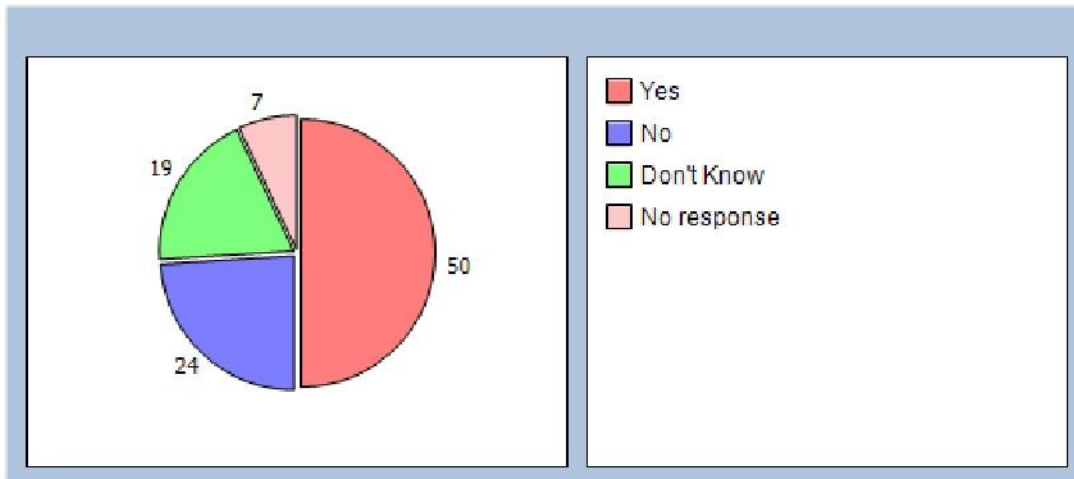
Do you like the music which is normally played in the waiting room?

Yes **50%**

No **24%**

Don't Know **19%**

No response **7%**



If no, which music would you prefer to hear?

Classical **20%**

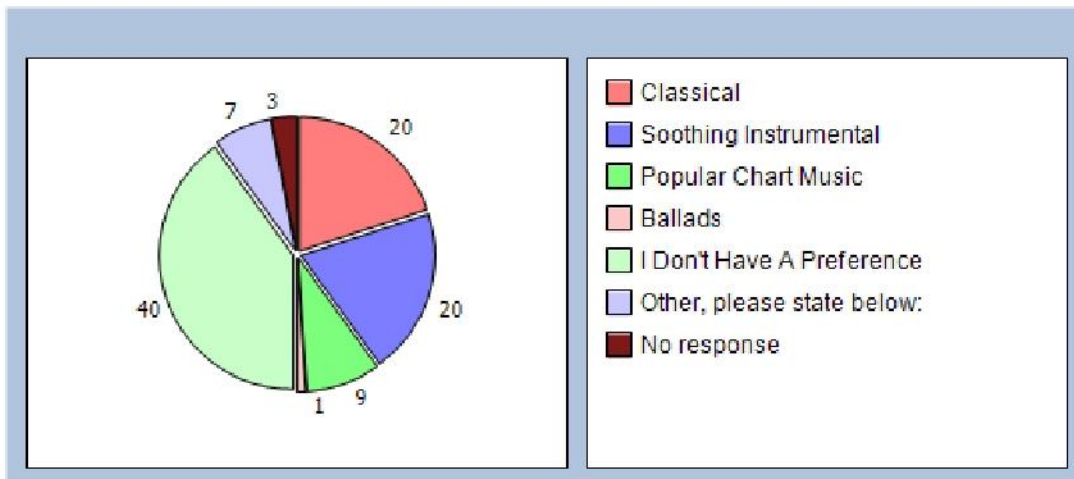
Soothing Instrumental **20%**

Popular Chart Music **9%**

Ballads **1%**

I Don't Have A Preference **40%** Other,
please state below: **7%**

No response **3%**





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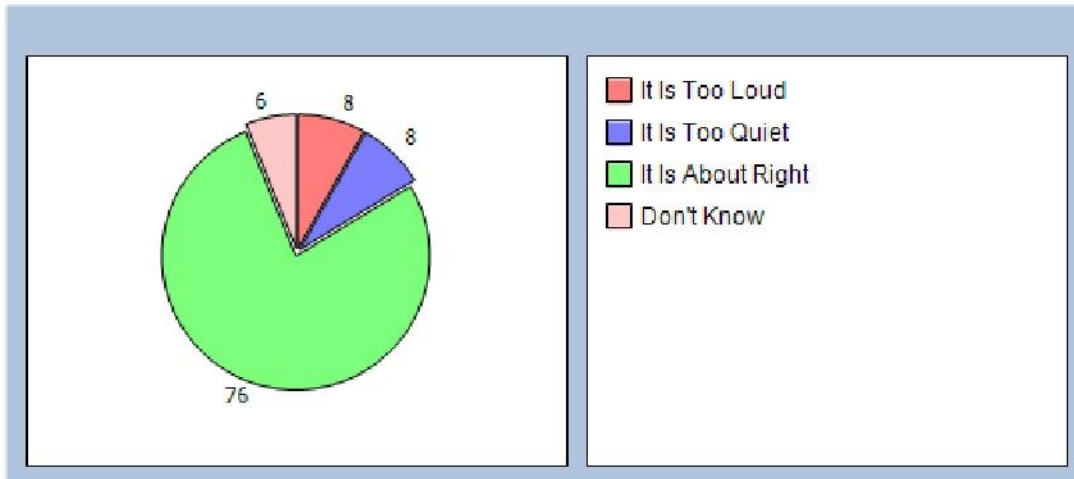
What are your views on the pitch of music?

It Is Too Loud **8%**

It Is Too Quiet **8%**

It Is About Right **76%**

Don't Know **6%**



SUMMARY OF RESULTS

- The large majority of patients feel patient confidentiality is important to them, playing music in the waiting room assists with this
- Only half of the patients surveyed liked the current music played in the waiting room, which demonstrated that it needed to change
- Majority of patients were happy with the current pitch of music
- Although 40% of patients surveyed did not have a preference, the most popular choices were either classical or soothing instrumental

ACTION BASED ON RESULTS

- To play a mixture of classical and soothing instrumental at all practice sites.