

# PRACTICE NEWSLETTER

Bradford on Avon & Melksham Health Partnership  
Newsletter October 2016 | Edition 42



## Patient Participation Group Meetings

The PPG is a group of patients and practice staff who meet at regular intervals to decide ways of making a positive contribution to the services offered by the Practice.

On Tuesday 6<sup>th</sup> December 2016 the group will be holding a meeting and a speaker will be discussing indigestion and acid reflux.

Please join us at the Health Centre, Bradford on Avon, at 7pm. All patients are welcome to attend.



Patient Participation Group

## Successful Health & Wellbeing Fair



On Wednesday 21<sup>st</sup> September at St Margaret's Hall, Bradford on Avon, Ruth Randall from the Practice (in conjunction with Wiltshire County Council) organised a Healthy Living event.

31 stands provided information and over 120 members of the public visited the event. £111.32 was raised for the Practice Leg Club from refreshment sales.

## Outstanding Report from the Care Quality Commissioner

The Practice is delighted to share that the Care Quality Commission (CQC) has rated the care provided by the surgery as Outstanding overall, following an inspection on 18<sup>th</sup> August 2016.

### Overall rating for our Practice

Are services safe?	<b>Good</b>
Are services effective?	<b>Outstanding</b>
Are services caring?	<b>Outstanding</b>
Are services responsive?	<b>Outstanding</b>
Are services well-led?	<b>Outstanding</b>



*"The Practice is delighted to have achieved an "outstanding" rating from the CQC - a rating that puts us in the top 3% of Practices in England.*

*This has been achieved as a result of a fantastic team effort across our Practices in Bradford-on-Avon, Winsley and St Damian's Surgery in Melksham. Years of enthusiasm and dedicated hard work from our management, doctors, nurses, administration, reception staff and cleaning/maintenance team have been recognised by this award. In addition we have been wonderfully supported by volunteers in our Patient Participation Group and Leg Club committee.*

*Despite severe financial restraints and huge demands in the current NHS, we have managed to show innovation and commitment to extend the services for our patients. Only last week we put on a well-attended health fair in St Margaret's Hall in Bradford-on-Avon.*

*We struggle with inadequate space in both our Bradford and Melksham surgeries and our hope is that this rating may stimulate NHS England to support our plans for premises extension so that we can continue to take part in exciting projects in the future."*

*Dr Nigel Gough  
Senior Partner*

## Do not delay - book your flu vaccination today!

The receptionist will be able to check your eligibility status



### Are you Meningitis Aware?

**Young people starting university or college this autumn are being urged to get a vaccine against meningitis (Men ACWY)**

Cases of meningitis and septicaemia (blood poisoning) caused by the Men W bacteria are rising, due to a particularly deadly strain. The Men ACWY vaccine is given by a single injection into the upper arm and protects against four different causes of meningitis and septicaemia– meningococcal (Men) A, C, W and Y diseases.

**At what age should teenagers and young people have the vaccine?**

Vaccination programmes are being delivered to teenagers and first-time students in a carefully planned programme over the next three years.

The priority is to vaccinate all teenagers from school year 9 onwards before they complete school year 13. There is also a catch-up vaccination programme for first-time students up to the age of 25.

#### Schoolchildren:

Children aged 14 (school year 9) will be offered the Men ACWY vaccine in school as part of the routine adolescent schools programme alongside the 3-in-1 teenage booster and as a direct replacement for the Men C vaccination.

#### University students:

Students going to university or college for the first time, including overseas and mature students up to the age of 25, should contact the surgery to have the Men ACWY vaccine, ideally before the start of, or in, the first few weeks of the academic year.

**Should you wish to have a vaccination, please contact the surgery to book an appointment.**

### Did you know we are a Training Practice?

As a GP training practice we are required to maintain high standards of care in order to train junior doctors (Registrars).

The Registrars are qualified doctors who, having chosen general practice as their career, receive relevant postgraduate training in hospital specialities and then spend time at our practice in order to hone their skills further.

Registrars are supervised by us throughout a 3 year training period and are attached to the practice for 4 to 18 months depending on the stage of their training. Please welcome to the Practice:

**Dr Stuart Gallimore (ST3)** who will be with the Practice until 2<sup>nd</sup> August 2017

**Dr Rebecca Saunders (ST3)** who will be with the Practice until November 2016

**Dr Mary Harrington (ST2)** who will be with the Practice until 31<sup>st</sup> January 2017

**Dr Natalie Freeman (ST2)** who will be with the Practice until 31<sup>st</sup> January 2017

### Sample Collection Service

Do you know we have a visit from the Royal United Hospital courier service every lunch time to collect samples for analysis at the Hospital? We would greatly appreciate it if you could please drop off your samples at the Surgery before 11.00am.

### Follow up Appointments

If your doctor or nurse asks you to make a follow up appointment (e.g. in 2 weeks' time) please book this before you leave the surgery rather than waiting until the appointment is due when you may find there are insufficient appointments available.