### Bradford on Avon & Melksham Health Partnership

# Consent To Access Medical Records

I (Your name)
Date of birth:
Address:
Day time telephone number:
Mobile telephone number:
hereby give permission for the undersigned to be given all test results from my medical records
Relationship (i.e Mother, Brother, Husband, etc)
Miss/Ms/Mrs/Mr
Date of Birth:
Address:

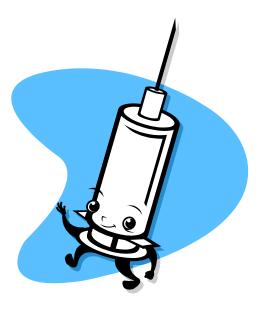
I understand that If I would like to discontinue or amend consent given, it will be my responsibility to inform the Practice.

Signed  Date  (Patient)
For office use only
Consent form received by:  Date
Consent entered onto patient home screen by  Date
Daytime phone number up-dated if different  Date
Consent form scanned onto patients record by  Date



THE BRADFORD ON AVON & MELKSHAM HEALTH PARTNERSHIP

### **Results service**



01225 866611 Select 'option 3'

Monday-Friday 11.00-17.30

Form continued overleaf

#### Average waiting time for test results

Test	Approximate waiting time
Blood test	5 days (specialist blood tests may take up to 3 weeks)
Hepatitis B	7 days
Urine test	5 days
Swab	5 days
Stool sam- ple	5 days
Fungal test	14 days
Virology screen	14 days
Endoscopy	4 weeks
Histology (toe nails, lumps, moles etc)	4 weeks
X-ray/ MRI/CT scan	2-4 weeks (although can take longer)

Please note that these are only guidelines and sometimes wait times can vary.

If you speak to the results team they will be able to advise you on when you can expect your results to be back.

### What to expect when your results are back

It is then the responsibility of the patient or their carer to telephone for the results of the tests.

The doctor will have given the receptionist specific instructions regarding any follow-up that may be required and what information they would like conveyed to you.

Dependent on the outcome of the results the receptionist may ask you to make a telephone or face to face consultation with the doctor in order to go through the results in more detail with you.

Sometimes the doctor will mark the result as 'normal - no further action', this usually means the result did not show anything abnormal. If this is the case and you are still having problems, you will be advised to speak to the doctor further to discuss what to do next.

If the receptionist is in any doubt whatsoever about the instructions that have been left, she will ask the doctor for clarification and telephone you back or if preferred, the patient is able to book a telephone consultation with their doctor to discuss the result further.

Please take note that the results team are not medically trained and are therefore not able to give specific details about test results.

## What to do if you would like a print out of your results

We are able to print out a copy of your results for you, however sometimes the doctors permission is needed beforehand. Please also be aware that there may be a small fee for this.

#### <u>Test results from other organisations</u>

Sometimes when a test is requested by another organisation (such as a consultant from the hospital) the results do not always come back to the Doctors surgery. In this case it is the patients responsibility to contact the Hospital in order to obtain their results.

## Consent for others to access your results

Due to patient confidentiality we are only able to disclose results to the patient they are regarding. If you would like someone else to be able to access your results please fill out the form overleaf and hand into front desk. This information will then be added to your medical record enabling us to discuss your results with the person specified on the form.