

Monthly Friends and Family Test - Friends and Family Test Results

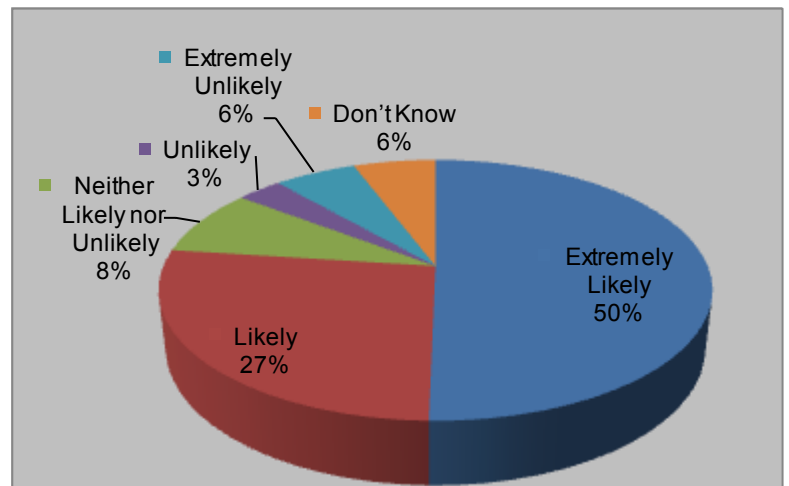
March & April 2017

Since 1st December 2014, Doctors Surgeries are being asked to take part in the 'Friends and Family Test'.

To do this we conduct a short survey to find out how you feel about the services we provide

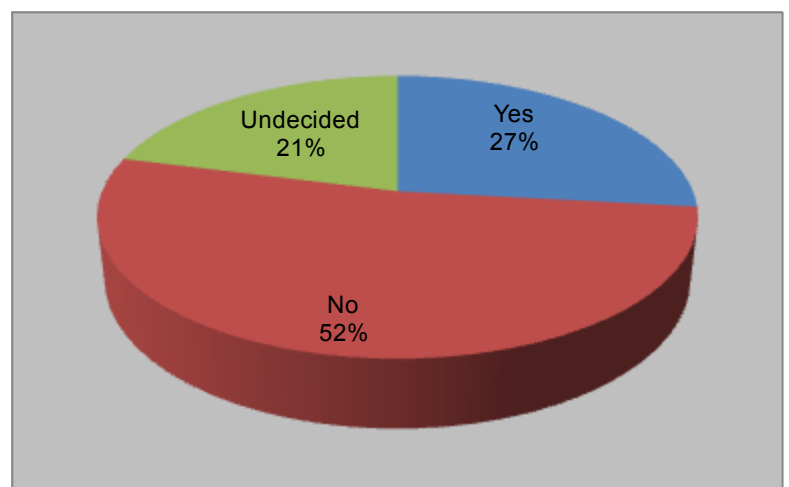
How likely are you to recommend the Practice to your Friends and Family?

Total Count	157
Extremely Likely	79
Likely	42
Neither Likely nor Unlikely	13
Unlikely	5
Extremely Unlikely	9
Don't Know	9



Do you like the music which is normally played in the waiting area?

Yes	42
No	82
Undecided	33



Which music would you prefer if you had the choice?

Radio	41
Classical	36
Soothing Instrumental	37
Chart Music	6
Ballads	5
Combination of all music types	32

